

June 5, 2002

GTL Limited gets successfully Assessed for CMM Level 4 for 'Enterprise Solutions-Software Development.'

GTL Limited, a leading Network Engineering and IT services major, has been assessed for the highly prestigious CMM Level-4 from Carnegie Mellon University, in Pittsburgh, PA, USA. for 'Enterprise Solutions-Software Development.

A SEI-authorized Lead Assessor Ms. Anamika C. from KPMG carried out the assessment. With this assessment, GTL Limited joins a select band of companies worldwide to be assessed at this level.

The assessment has been achieved in a short time of 4 years since the inception of the software group in the company, which itself is an achievement.

Says Mr. Rajeev Sharma, Head – Software Business, GTL Limited "This is a further step in Our Quality Road Map. As a customer focused company, we are always committed to the pursuit of delivering high-quality solutions to meet customer delight. As an IT Services company, a good foundation attained by implementing higher maturity practices in software development puts us in a strong position when offering integrated solutions.

As per Prof. S.C.Sahasrabudhe, GTL's Chief Technology Officer, "The crucial aspects of independence and escalation facility available to the Quality group ensures that the processes adopted for design & development of software are minutely reviewed at every stage of lifecycle and solutions are thoroughly tested prior to final delivery to the customer. The artifacts available in the organisational process database (PDB) are being used by projects, and contributions are being made to it Continually. The improvements are now visible on the Process Capability Baselines (PCB) maintained at organisation level for all projects."

The company benchmarks itself against international quality standards, like ISO 9000, CMM to facilitate quality improvement. The software team develops solutions that enable it to provide integrated offerings to our customers.

CMM is regarded as the best means to measure the quality and maturity of an organisation's software project management, development, maintenance and migration processes. The Level 4 CMM assessment signifies that GTL Limited has a well-defined, measured process for delivering software solutions that is integrated into its management processes.

About GTL Limited:

GTL Limited is a leading Network Engineering and IT Services major. The company has a turnover of Rs 532.81 crores. GTL Limited has a focus on vertical industries, such as Software & Technology, Hospitality, Insurance, Banking & Finance, Telecom & Airlines.

GTL's offerings include Business Process Outsourcing like Software Development and Application Services, Managed Network Services, Enterprise Networks, Call Centres and Contact Management Solutions (CMS), Security Solutions. GTL's strengths also lie in Telecom Engineering services and offerings include Network Consulting, Design Implementation, and Maintenance with expertise in technologies such as Satcom, Fiber Optic and Wireless/GSM.

GTL has strategic tie-ups with Oracle, General Electric Information Services, Verifone, Cisco Systems, Nortel, Davox, Cincom, Lucent and Microsoft.

With employees strength over 2400, GTL is present in 21 locations in India and 11 locations internationally that include USA, UK, Germany, Saudi Arabia, Mauritius, Singapore, Middle East, New Zealand and Australia.

Some of its international clients include American Express, ANZ Grindlays Bank, Citibank, GE, Hewlett Packard, Intel amongst other large Corporate Houses and Multi-National Corporations.

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